



## Code of Conduct Policy

### Policy Statement

We expect our members to display consistently high standards of good sporting behaviour, whether they are at the Club or at another Club or whether they are playing social or tournament bridge. This includes:

- Offering support and encouragement while engaging with all players
- Greeting others in a friendly manner
- Being a good host or guest at the table
- Making bridge enjoyable for yourself, partner and opponents
- Giving credit when opponents make a good bid or play.

### Unacceptable Behaviour

The Club has **ZERO TOLERANCE** for unacceptable behaviour including;

- Bullying and harassment
- Rudeness, sarcasm, insinuations, intimidation, profanity, threats and violence
- Arguing or raising voices
- Negative comments concerning opponent's or partner's play or bidding
- Gratuitous lessons and analyses at the table (unless help is requested)
- Gloating over good results
- Arguing at the table about a Director's ruling (N.B Director's decisions may be appealed after the event)

## Complaints Process

The immediate response to unacceptable behaviour should be to **CALL THE DIRECTOR.**

Depending on the situation, Directors have the power to

- Issue a warning
- Impose a procedural (board) penalty
- Suspend a player from the session or event
- Refer the complaint to the Club Recorder

Directors will make a confidential record of the incident and the outcome.

**Players may also refer issues to the Club Recorder** who deals with all matters in confidence and may

- Provide assistance or advice to the complainant
- Counsel the offending player or players
- Record the matter without further comment / action
- Refer the matter to the Regional Recorder, if appropriate

Further, the Recorder or the Chairperson of Directors may refer matters to the Club Committee for resolution under clause 16 of the Club Constitution.

## Communication with Members

This Code of Conduct Policy shall be displayed on the Club noticeboard and circulated to all members annually.

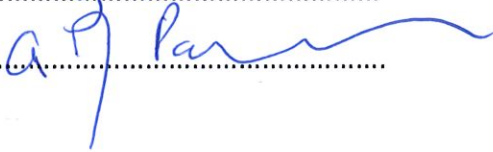
Reminders of playing etiquette are also included on the laminated table numbers and in the annual programme book.

## Policy Review

This policy will be reviewed annually.

Date ratified by the Committee ..... 14 May 2026 .....

Date of Next Review ..... May 2027 .....

Signed by the President .....  .....